

## **GENERAL TERMS AND CONDITIONS**

### ***Caladrius-Med Kft.***

These General Terms and Conditions (hereinafter: GTC) are accepted exclusively in electronic form, do not constitute a written contract, are written in Hungarian, and do not refer to any code of conduct.

The scope of these GTC extends to the legal relationships concerning the use of the website operated by **Caladrius-Med Veterinary Service Provider Ltd.** (registered office: 1139 Budapest, Teve utca 24-28. A building, Ground floor 2., represented by: Dr. Anna Zsófia Vass, Managing Director, hereinafter: Service Provider). The current GTC (and its amendments) are continuously available and downloadable on the website: [www.caladrius.hu](http://www.caladrius.hu).

#### **Service Provider's details:**

##### **Caladrius-Med Veterinary Service Provider Limited Liability Company**

Registered office: 1139 Budapest, Teve utca 24-28. A building, Ground floor 2.

Service Provider's contact, the regularly used email address for communication with users:

[info@caladrius.hu](mailto:info@caladrius.hu)

Tax number: 26527206-2-41

Contract language: Hungarian

Hosting provider: NGROUP Ltd.

#### **Basic provisions, website designation, and purpose:**

For issues not regulated in these GTC and for the interpretation of the GTC, Hungarian law applies, with special regard to Act V of 2013 on the Civil Code (hereinafter: Civil Code), Act CVIII of 2001 on certain issues of electronic commerce services and services related to the information society (E-commerce Act), and Government Decree 45/2014 (II. 26.) on the detailed rules of contracts between consumers and businesses. The mandatory provisions of the relevant laws apply to the Parties without any specific stipulation.

The purpose of the website operated by the Service Provider is to provide information about **veterinary services** and offer a means of contact for appointment scheduling.

#### **Use of the website and scope of available services:**

The website may only be used in accordance with the provisions of these GTC. If the user enters the website, they acknowledge that the terms and conditions set forth in the GTC are binding upon them. If the user does not accept the conditions, they are no longer entitled to view or use the website's content.

The use of the website is free of charge for visitors.

The website may only be used fairly, respecting the rights and interests of others, and in compliance with all applicable laws.

The user is only entitled to upload or store data and information through the website that has lawfully come into their possession in accordance with the relevant legal provisions. Upon request from the Service Provider, the user is required to immediately prove the legality of the data, information, or documents uploaded by them.

The Service Provider reserves the right to delete the user's access to the website if the user violates the provisions of these GTC and/or any law (particularly in cases of intentional misconduct, breach of

contract, violation of law, obscene or offensive behavior). The user may not assert any claims against the Service Provider regarding this restriction or deletion.

These GTC are effective from the date of their publication and remain in effect until revoked. The Service Provider is entitled to unilaterally amend the GTC. The Service Provider will publish the modifications on the website 15 (fifteen) days before they come into effect. By using the website, users accept that all regulations related to the use of the website automatically apply to them.

The Service Provider reserves all rights concerning the website and any part of its content. It is prohibited to download, electronically store, transmit, process, or sell any content or part thereof displayed on the website.

The Service Provider accepts no responsibility for any damages, losses, or costs that may result from the use of the website.

If the user notices any faulty or objectionable content or operation on the website, they are required to immediately notify the Service Provider.

The website is protected by copyright.

The Service Provider reserves the right to overwrite or discontinue the availability of the website at any time. The Service Provider disclaims liability for the continuous or error-free access to the website.

Without the prior written consent of the Service Provider, storing, reproducing, duplicating, copying, or distributing any part or the entirety of the website's content is prohibited.

Dated: Budapest, 17.01.2025.